

GUARANTEE AND 25 YEAR LIMITED WARRANTY

25 YEAR LIMITED WARRANTY

Limited Warranty: This limited warranty shall expire twenty-five (25) years after the date of manufacture for our HeatLink® and PureLink™ cross linked PEX pipes.

HeatLink Group Inc. sole obligation hereunder shall be, at its option, to issue credit, repair or replace any article or part thereof which is proved to be other than as warranted. Further, no allowances shall be made to buyer for transportation, labour charges or part adjustments or repairs or any other work.

Additionally, any performance by buyer or its designee, of any repairs without the express written consent of HeatLink Group Inc. , shall render this Warranty invalid.

10 YEAR 3rd PARTY WARRANTY

For our HeatLink® cross linked PEX pipe, we render the following warranty over and above our terms of delivery: Our cross linked pipe is manufactured from high quality, high heat stabilized Polyethylene. Within a period of 10 years from the date of manufacture, we offer compensation up to a limit of 5,000,000 US dollars in individual cases and up to a limit of 5,000,000 US dollars in the whole number of cases per year, covered by a production liability insurance.

- a) for damage to property of third persons and the resulting damage therefrom, and / or
- b) for expenses to third persons for removal, dismantling, or uncovering defective products and for installing, fixing , and laying of new products to be supplied by us
- c) furthermore we guarantee compensation for a period not exceeding 10 years after liquidation.
- d) for a period of 10 years from the date of manufacture, free replacement for the cross linked PEX pipe supplied by us in which defects arise, that can be proved to have arisen from manufacturing or material faults for which the manufacturer is responsible. This is subject to compliance with the guidelines as outlined in our installation manual.

GENERAL GUIDELINES FOR THE LAYING OF PEX PIPE:

1. The minimum bending radius is 6 times pipe diameter at an ambient temperature of +20°C, and 8 times pipe diameter by lower temperatures down to 0°C.
2. Fixing of the pipe must be made with suitable pipe clamps. Fixing with binding wire is not permissible.
3. Before enclosure of the PEX pipe, the pipe must be put under pressure by water or air, (if necessary antifreeze should be added). This test should be carried out on each loop circuit at a pressure not less than 550 kPa (80 psi) and not more than 690 kPa (100 psi) and remain thus for 24 hours, after which all connections should be tightened. The pipe is to remain under pressure while the covering is being laid.
4. Storage of the PEX pipes which allows an exposure to sunlight is permissible for up to 12 months. PEX pipes should not be installed in a way that would permanently expose it to sunlight (UV rays).
5. In areas liable to frost, a suitable anti-freeze is to be used.
6. Kinking and buckling points are to be removed.

NO LIABILITY CAN BE ACCEPTED FOR FAULTS IN INSTALLATION OR LAYING OF THE PIPE. OUR GENERALLAYING DIRECTIONS ARE A CONSTITUENT PART OF THIS WARRANTY. QUALITY CONTROL CHECKS ARE CARRIED OUT UNDER CONTRACT WITH THE MANUFACTURER. HEATLINK® DISCLAIMS ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. HEATLINK® FURTHER DISCLAIMS ANY RESPONSIBILITY FOR LOSSES, EXPENSES, INCONVENIENCES, SPECIAL, INDIRECT, SECONDARY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THE ARTICLES SOLD HEREUNDER. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE HEREOF.

HEATLINK GROUP INC.
COMPONENTS & ELECTRONICS

WARRANTY

Limited Warranty: This limited warranty shall expire 18 MONTHS after the HeatLink Group Inc. shipping date for all products as listed in the pricing catalog. These include all HeatLink® and PureLink™ brass compression fittings, mixing valves and actuating motors, distribution manifolds, plus all StatLink® and MultiZone electronics including all thermostats and actuators.

HeatLink Group Inc. sole obligation hereunder shall be, at its option, to issue credit, repair or replace any article or part thereof which is proved to be other than as warranted. Further, no allowances shall be made to buyer for transportation, labour charges or part adjustments or repairs or any other work. Additionally, any performance by buyer or its designee, of any repairs without the express written consent of HeatLink Group Inc., shall render this Warranty invalid.

NO LIABILITY CAN BE ACCEPTED FOR FAULTS IN INSTALLATION OR ASSEMBLY OF THE VARIOUS COMPONENTS. OUR GENERAL INSTALLATION DIRECTIONS ARE A CONSTITUENT PART OF THIS WARRANTY. IN ADDITION, NO LIABILITY WILL BE ACCEPTED DUE TO DAMAGE CAUSED BY EXCESSIVE TEMPERATURES OR PRESSURES, EXPOSURE TO UNAUTHORIZED FLUIDS, CHEMICALS, ACIDS, SOLDER, FLUX, HIGHLY ALKALINE SOLUTIONS OR STRONG OXIDIZING AGENTS, WATER IMPURITIES AND WATER CONDITIONS WHICH MAY HAVE CAUSED UNUSUAL DEPOSITS OR SLUDGE FORMATION. QUALITY CONTROL CHECKS ARE CARRIED OUT UNDER CONTRACT WITH THE MANUFACTURER. HEATLINK GROUP INC. DISCLAIMS ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. HEATLINK GROUP INC. FURTHER DISCLAIMS ANY RESPONSIBILITY FOR LOSSES, EXPENSES, INCONVENIENCES, SPECIAL, INDIRECT, SECONDARY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THE ARTICLES SOLD HEREUNDER. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE HEREOF.